



PACIFIC MOUNTAIN
WORKFORCE
DEVELOPMENT



building community prosperity

WWW.PACMTN.ORG

America's Job Center WorkSource Network

Serving the Next Generation of
Workers and Businesses



Query?



How might we design a network of service delivery portals that better responds to and reflects the needs of the PacMtn workforce system?



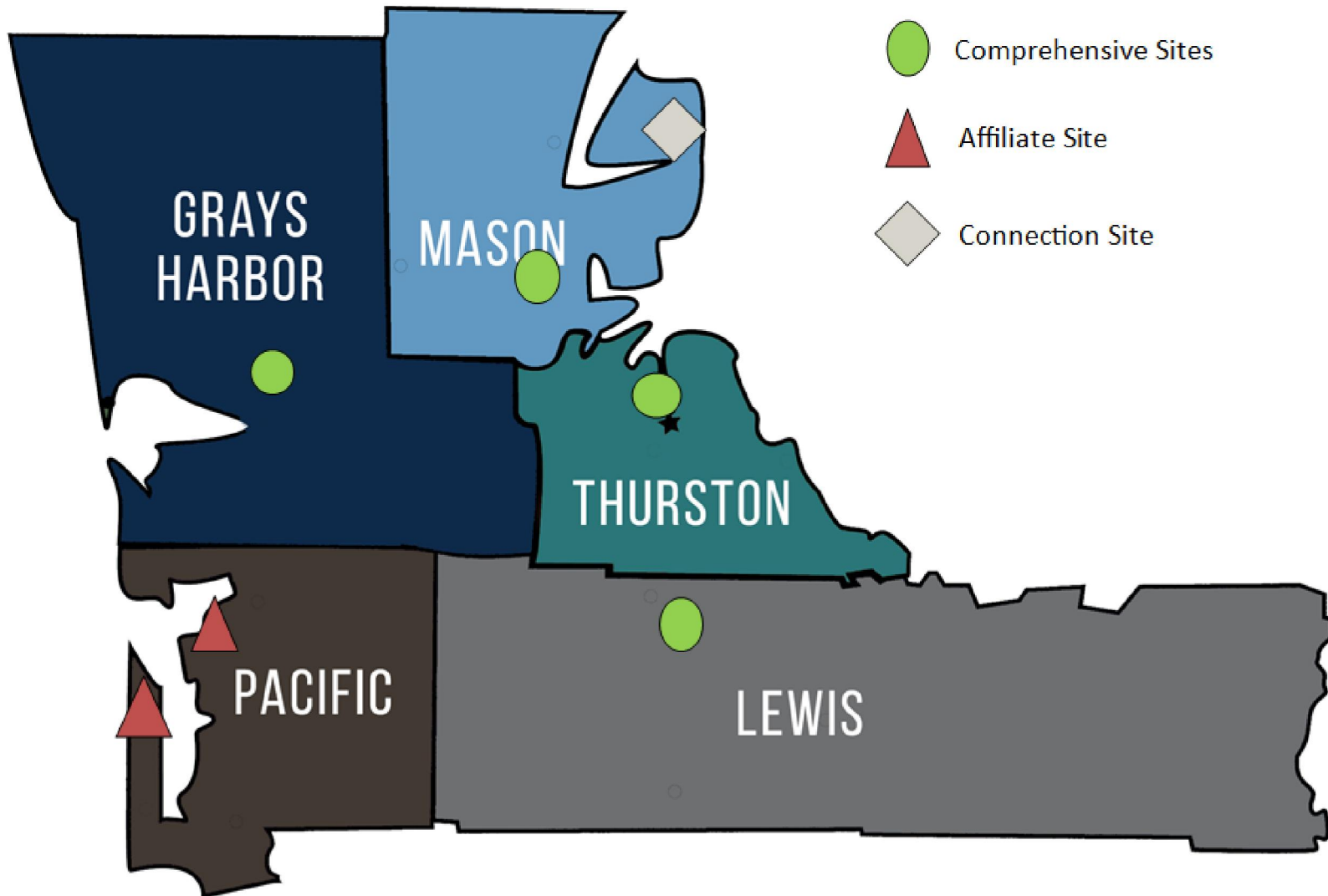
Transformation...



- **solicit and respond** to the needs of diverse job seekers, career builders, and employers
- **focus on outcomes** and customer satisfaction
- **decentralize locations** to efficiently expand the reach and type of services
- emphasize and **maximize technology**
- strengthen and **create partnerships**
- integrate and **align resources**, programs, and staff for maximum customer benefit.



Current





Map of Possibility



Designing a PACMTN AJC WorkSource Network

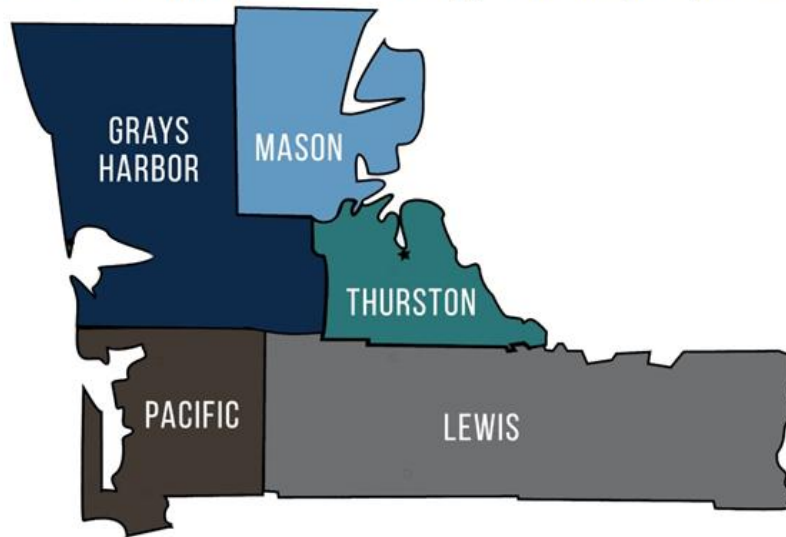
Where and how many of each WS type would you place on this map?

WorkSource
 Connection Site

WorkSource
 Affiliate Site

WorkSource
 Comprehensive Center

Possible Affiliate or Connection Location: Chamber of Commerce, EDC, Goodwill, Morningside, the ARC, DSHS, Timberland Regional Libraries, Community Colleges, and other community based organizations.



★ WorkSource Connection

- Accessible to the general public
- Portal site for electronic access
- Provider of basic career services
- Additional related employment and training resources

Established working relationship as part of an integrated system of WorkSource sites

■ WorkSource Affiliate

- Accessible to the general public and physically an programmatically accessible to individuals with disabilities
- Portal site for electronic access
- Provider of basic career services
- Representation of one or more mandated partners
- Additional related employment and training resources

Established working relationship as part of an integrated system of WorkSource sites

○ WorkSource Comprehensive Center

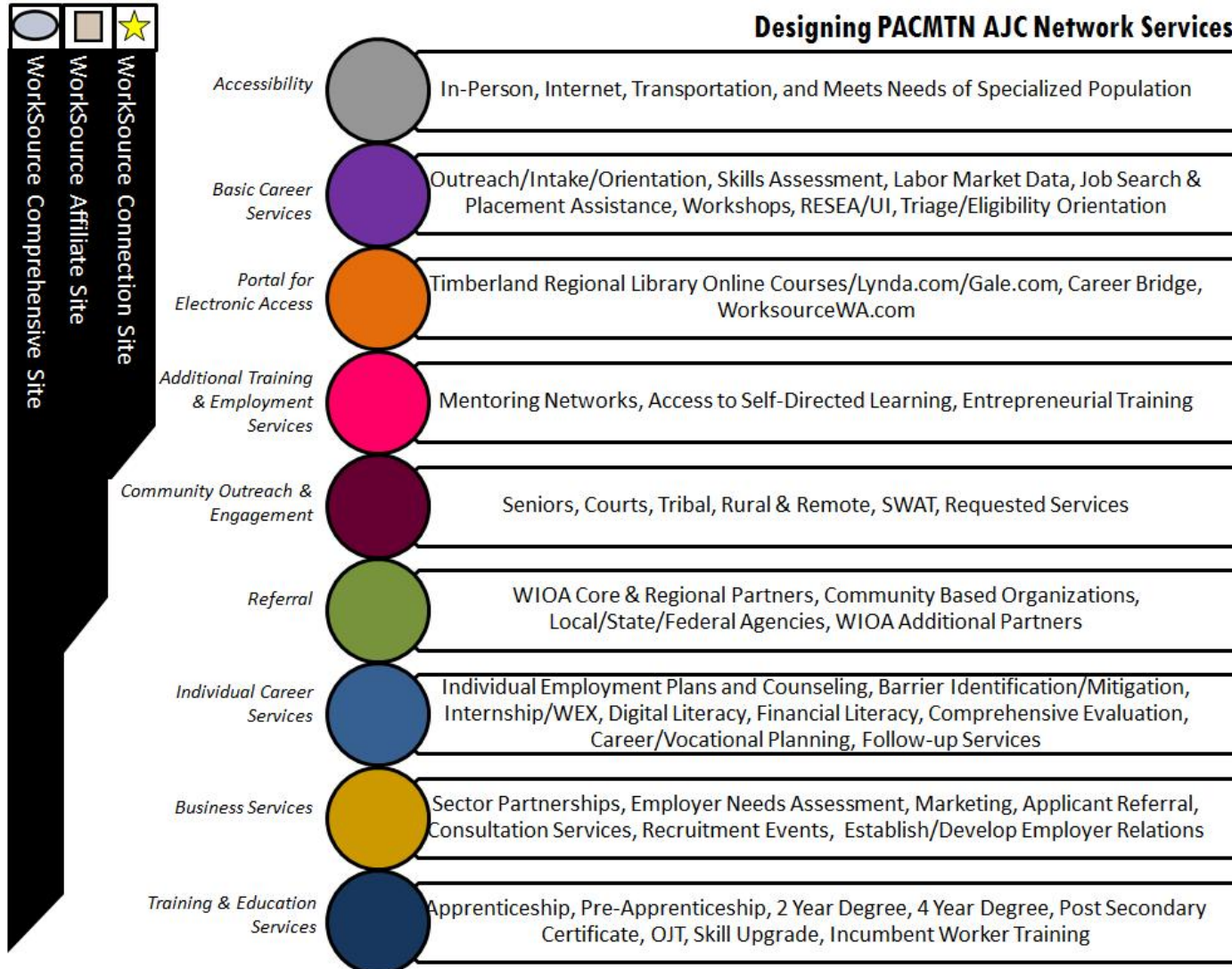
- Accessible to the general public during regular business days, as well as physically and programmatically accessible to individuals with disabilities
- Portal site for electronic access
- Provider of basic & individualized career services, & training services & Enhanced related employment & training resources
- Provider of business services
- Representation of five mandated partners (WIOA Titles I-IV, TANF)
- Additional related employment and training resources



Services



Designing PACMTN AJC Network Services





Next Steps



- Learn the **elements of Connection, Affiliate and Comprehensive Centers**
- **Extend current WorkSource** status through December 2017
- **Solicit community and partner feedback** on the Vision of service delivery
- **Establish phased plan** to identify formal customer feedback system, describe how needs will be met locally, establish a communications and outreach plan, encourage sponsorship by trusted community partners, inspire partnership and application for certification in the Network

December 2	Exec-Finance Committee reviews the Vision and extends current certification status through December 31, 2017
December 15	WDC Board reviews the Vision and authorizes proceeding with necessary actions
January 2017	WDC Board Retreat further discusses the Vision
February-Oct	Community and Partner discussions
August	Open solicitation of applications
Sept-October	Review, Recommendations and Board Certification
Nov-Dec	Enhanced communications regarding service access
January 2018	Enact new service delivery system