

PacMtn Workforce Development Council
Revised: Executive Finance Committee Agenda
Friday, August 10, 2018 ▪ 11:00 am – 12:30 pm
Port Blakely US Forestry ▪ Dogwood Room
<https://pacmtn.adobeconnect.com/efc/>
1-888-537-7715 ▪ Passcode: 60526531#



- I. **Welcome & Check-In Items** (Lead)
 - A. Review of EFC Committee Agenda
 - B. Motion to Approve June 2018 EFC Minutes (Attachment #1)
 - C. Board Chair Comments

- II. **Task Force Updates** (Task Force Leads)
 - A. One Stop Committee – Cheryl Heywood
 - Action Item: Approval of Updated Charter (Attachment #3)
 - B. Targeted Populations – Kairie Pierce & David Schaffert
 - C. Business and Sector Engagement (BaSE) – Sean Murphy
 - D. Adult Basic Education & Literacy (ABEL) – Corinne Daffern

- III. **Fiscal Items** (Bridget Lockling)
 - A. Discussion Item: Washington State Department of Retirement Systems Findings (Attachment #2)

- IV. **Executive & Administrative Items** (Staff Leads)
 - A. Discussion Item: High Impact Community Grants (Handout at Meeting)
 - B. Discussion Item: PacMtn Year Ahead Planning Schedule (Handout at Meeting)

- V. **Learning Spotlight:** WorkSource Operations Regional Collaborative (WORC) Update (Attachment #4)

- VI. **Executive Session:** Discuss CEO Annual Evaluation

- VII. **Good of the Order & Announcements**

Upcoming Executive Finance Meetings

Date	Location
Friday, September 14, 2018	WS Thurston, John Loyle Room
Friday, October 12, 2018	WS Thurston, John Loyle Room
Friday, November 9, 2018	WS Thurston, John Loyle Room
Friday, December 14, 2018	WS Thurston, John Loyle Room

Proposed 2018 Board Meeting Schedule

Date	Location
Regular WDC Meeting Thursday, September 28, 2018	Shelton Timberland Regional Library 710 W. Alder St. Shelton, WA 98584
Regular WDC Meeting Thursday, November 29, 2018	PacMtn Offices – John Loyle Room 1570 Irving St. Tumwater, WA 98512
WDC Year End Celebration Thursday, December 13, 2018	TBD

The WDC Board takes action at Regular Meetings. Other gatherings are topic specific and informal.

Executive Finance Committee Members

Name	<u>Business</u>	<u>County</u>	<u>Position</u>
1. Duane Evans	Port Blakely US Forestry	Lewis	Chair
2. Vacant			Chair Elect
3. Dr. Jim Minkler	Grays Harbor College	Grays Harbor	Member at Large
4. Cheryl Heywood	Timberland Regional Library	Regional	One Stop Committee Lead
5. David Schaffert	Thurston County Chamber	Thurston	Targeted Populations Committee Lead
6. Kairie Pierce	WA State Labor Council	Regional	Target Populations Committee Co-Lead
7. Terri Drexler	Mason County Commissioner	Mason	Consortium Chair, Ex-Officio
8. Derek Epps	Seattle Shellfish	Mason	Industry Representative

PacMtn Workforce Development Council
Executive Finance Committee Minutes
Friday, June 8, 2018 • 11:00 am – 12:30 pm
PacMtn Offices, Online and by Phone



Member List

<u>Name</u>	<u>Business</u>	<u>County</u>	<u>Position</u>
1. Duane Evans	Port Blakely US Forestry	Lewis	Chair
2. Vacant			Chair Elect
3. Jim Larson	Morningside	Regional	Vice Chair
4. Peter Lahmann	NW Laborers – Employers Training Trust, Retired	Regional	Treasurer
5. Dr. Jim Minkler	Grays Harbor College	Grays Harbor	Member at Large
6. Cheryl Heywood	Timberland Regional Library	Regional	One Stop Committee Lead
7. David Schaffert	Thurston County Chamber	Thurston	Targeted Populations Committee Lead
8. Kairie Pierce	WA State Labor Council	Regional	Target Populations Committee Co-Lead
9. Terri Drexler	Mason County Commissioner	Mason	Consortium Chair, Ex-Officio
10. Derek Epps	Seattle Shellfish	Mason	Industry Representative

Attendees: Duane Evans, Peter Lahmann, Jim Larson, Dr. Jim Minkler, Cheryl Heywood, David Schaffert, Commissioner Terri Drexler, Kairie Pierce (phone), Derek Epps (phone)

Staff: Bridget Lockling, Corinne Daffern, Vanessa Wasman

Excused: None

I. Board Chair Check In

A. The meeting was called to order at 11:05 am and quorum was established. Duane began his Chair report noting this is Peter Lahmann's last meeting as he would not be attending the June 28th WDC Board meeting. The group today would be honoring Peter in appreciation of his service on the PacMtn Board. Cheryl Fambles was excused from today's meeting as she was making a presentation to the Federal Reserve Bank senior managers on PacMtn and rural economies. The agenda was presented and no changes were made. Introductions were made among the group, including Mary Bilderback as PacMtn's new Senior Accounting Specialist.

B. Motion to Approve the May 2018 EFC Minutes - *Jim Larson motioned to approve the minutes, seconded by Peter Lahmann. **Motion carries.***

C. The June 28th WDC meeting agenda was reviewed with no changes made. Kairie Pierce requested that David Schaffert be listed as co-lead on the Targeted Populations Task Force Committee noted on the agendas. These changes have been made.

D. The July 27th Consortium meeting agenda was also reviewed and no changes made.

II. Fiscal Items

- A. Action Item: PY18 Preliminary Budget Recommendation – Bridget proposed the budget for 2018 Program Year beginning on July 1, 2018. She reminded the group that this version of the budget provides a starting point for an operational budget to begin a new program year. Since actual grant awards have not yet been determined, revenue and expenses are based on estimates and assumptions. New projects are not yet fully developed so funding has been marked with details to be developed. The final version of the budget will be presented in the fall to show actual grant dollars, carry in as well as actual contract and project expenses. There were some questions and some discussion on a variety of topics including dislocated worker funding, and any possible refunding of the C2C program. *Peter Lahmann motioned to approve the PY18 Preliminary Budget, seconded by Cheryl Heywood. **Motion carries.***
- B. Action Item: Quarterly Financial Statements – Bridget presented on the 3rd Quarter Financial Statements that reflect activity through March 31, 2018 and show the most recently approved budget modification. No major concerns in expenditures and we are on target to hit obligations on WIOA formula grants and administrative operations are 92% on target. Some subcontractor expenses are behind and contractors are focusing on spending soon to expire grant funds so that continuing funds will be available next program year. The Statement of Financial Position shows losses regarding MyJOB and WorkFirst programs due to major program and staffing changes but significant earnings in PY16 offsets those losses. We have started program changes to address WorkFirst losses due to fewer participants needing services. No further losses are anticipated. *Jim Larson motioned to approve the Quarterly Financial Statements, seconded by David Schaffert. **Motion carries.***

III. Task Force Updates

A. One Stop Committee – Last meeting was June 7 and consisted of updates on WorkSource to quality improvement initiatives used for certification, Timberland Regional Library Connection sites, the HS21+ program and other regional workforce system happenings. The system is moving toward better overall alignment.

B. Targeted Populations Committee – Next meeting on June 12th and will focus on Division of Vocational Rehab (DVR) and the Order of Selection process that limits those DVR is serving and what WorkSource can do to help.

IV. Executive & Administrative Items

A. Action Item: Approval of Community Outreach Funding Proposal: 2018 Morningside Ride Sponsorship – *David Schaffert motioned to approve the 2018 Morningside Ride Sponsorship, seconded by Peter Lahmann. **Motion carries.***

B. Action Item: Infrastructure Funding Agreement Update and Process for Approval Corinne presented the Recommendation for One Stop Memorandum of Understanding and Infrastructure Funding Agreement 2018 Approval by explaining the IFA and MOU and the work history of this project. The memo describes partner inclusion, better use of meetings, counting participants, factors for cost sharing, increasing collaboration, in-kind investments as well as the PY18 PacMtn MOU and its attachments as well as next steps in the project. *Peter Lahmann motioned to approve the One Stop Memorandum of Understanding to be in place from July 1, 2018 to June 30, 2020 and Infrastructure Funding Agreement to be in place from July 1, 2018 to June 30, 2019 seconded by Cheryl Heywood. **Motion carries.***

C. Discussion Item: WorkSource Certification Quality Improvement Update – Corinne also presented on this item that describes the updates on this activity saying that all sites have been diligently working on quality improvement plans in order to bring them to full certification by December 31st, 2018. She outlined the chart that describes the activities, timeline, progress, milestones and challenges. The focus is also on businesses and not just customers and that we are ensuring to adequately move the customer to the right resource which requires staff training and funds.

Good of the Order Items & Announcements –

Cheryl Heywood mentioned that Timberland Regional Library is redesigning their website.

Peter Lahmann announced the 20th Anniversary Olympic Flight Museum Air Show happening on June 16-17th.

Jim Larson mentioned that the Morningside Summer Youth Internship signs up are happening now in Thurston and Lewis counties.

Dr. Jim Minkler mentioned that Grays Harbor College will soon be launching a Bachelor's Degree program.

Farewell to Peter Lahmann, Duane presented the certificate, award and card. Members enjoyed food, cake and beverages.

Meeting adjourned at 12:23 pm, submitted by: Vanessa Wasman, Program Assistant



MEMORANDUM

To: PacMtn Executive Finance Committee Members

From: Bridget Lockling, Director of Finance & Administrative Services

Date: August 2, 2018

Subject: Washington State Dept. of Retirement Systems Audit Report Findings

You may recall the email message sent to all Board Members on July 5, 2018 that included the Washington State Department of Retirement Systems Final Audit Report from January 1 – December 31, 2016. While the results were satisfactory, there was one condition significant enough to report in the Schedule of Findings: Hours and compensation were not reported correctly. There were three examples identified under this condition.

PacMtn has addressed each of these issues by processing the needed corrections within the retirement system database for wage and hour tracking and any related corrections needed internally for accurate expense reporting.

If there are any further questions, please do not hesitate to contact Bridget Lockling at bridget@pacmtn.org or 360-570-6985



One Stop & Program Operations Committee/Task Force Charter

Proposed Term: Through June 2019

Purpose and Responsibilities:

The **One Stop & Program Operations Committee** provides recommendation and policy guidance for the One-Stop System and activities related to workforce service delivery and programs. The Committee will:

- Ensure recommendations are vetted among subcommittee members and interested stakeholders.
- Inform the Board of its progress at monthly Executive-Finance Standing Committee meetings.
- Strive for consensus recommendations among Task Force members but provide minority position information, if unanimous consent is not achieved.

Work Plan Deliverables and Timeline

Brief Task Description	Completion Date
Establish meeting schedule.	February 1, 2018
Discuss WorkSource Certification Updates. Discuss progress of sites from provisional to full certification and provide recommendations to Executive Finance Committee	ongoing
Begin discussion and understanding of progress between core and required partners into the WorkForce System. Focus on new partners and how to add greater value to the system.	ongoing
Discuss and examine systemic changes that will impact the partnership, financially and otherwise, especially core and required partners called out in WIOA.	ongoing
Develop an understanding of the targeted populations and focus on how to increase participation of targeted populations into WorkSource locations. Meet jointly with Targeted Populations Committee.	ongoing Joint meeting TBD

Meeting and Communication Protocols:

Initial recommendations:

- Monthly meetings through 2019 to ensure improvements in service delivery,

Version Date: March 2018

One Stop & Program Operations Committee/Task Force Charter

- All meetings are WebEx-Conference accessible
- Communication meeting materials will be initially distributed via email

Membership

*Membership is open for all who want to participate.

Leader: Cheryl Heywood **Staff Support:** Corinne Daffern

Member Name	Organization	Representing	Contact
Lucas Rucks	Grays Harbor College	Post-Secondary Higher Ed	Phone: 360-538-4013 Email: lucas.rucks@ghc.edu
Anne Goranson	WA State Employment Security	Wagner Peyser	Phone: 360-570-4231 Email: AGoranson@esd.wa.gov
Peter Lahmann	Western WA Apprenticeship	Labor	Phone: 360-870-0706 Email: lahmann@localaccess.com
Jim Kenney	Goodwill Industries	SCSEP	Phone: 253-573-6792 Email: jim@goodwillwa.org
Pam Grindstaff	Retired	Community Interest	Phone: 360-280-3649 Email: prgrindstaff@gmail.com
Don Chalmers	Sparrowhawk Consulting	Community Based Organization	Phone: 800-398-9048 Email: don@sparrowhawkco.com
Paul Vertrees	DSHS- Division of Vocational Rehab	DVR Rehabilitation Act	Phone: 360-664-3062 Email: vertrjp@dshs.wa.gov
Yvonne Rivera	DSHS, Community Services Office	DSHS Economic Services Administration--TANF	Phone: 360-740-3801 Email: RiverYR@dshs.wa.gov
Chuck Forster	Agnes Balassa Solutions, LLC	AJC Community Engagement	Phone: 503-559-8651 Email: chforster11@gmail.com
Agnes Balassa	Agnes Balassa Solutions, LLC	AJC Community Engagement	Phone: 503-559-8651 Email: agnesbalassa3@gmail.com
Kayci Loftus	Career Path Services	WIOA Adult and Dislocated Worker Services	Phone: 509-734-5919 Email: kloftus@esd.wa.gov
Catherine Forte	DVR	DVR Services and Customers	Phone: 360-664-3072 Email: forttec@dshs.wa.gov
Allison Grubs	Timberland Regional Library	TRL Library Connection Sites	Phone: 360-704-4554 Email: agrubbs@trl.org
Steve Perry	WorkSource	WorkSource Systems and Partnerships	Phone: 360-628-3320 Email: sperry@esd.wa.gov
Cindy Murray	DVR	DVR services and customers	Phone: 360-664-3071 Email: murracg@dshs.wa.gov
Wil Yeager	ResCare	WIOA Youth	Phone: 360-280-6573 Email: wilford.yeager@rescare.com
Sytease Geib	Thurston County Chamber of Commerce	Business Services	Phone: 360-357-3362 Email: sgeib@thurstonchamber.com
Norton Sweet	Employment Security Department	Wegner Peyser, WorkFirst, Trade Act	Phone: 360-570-4250 Email: nsweet@esd.wa.gov
Jaclyn Gilley	Career Path Services	WIOA Adult and Dislocated Worker Services	Phone: 360-570-4255 Email: jgilley@esd.wa.gov
Steve Rogers	Pacific County Historical	Tourism and Recreation	Phone: 360-942-7990

Version Date: March 2018



One Stop & Program Operations Committee/Task Force Charter

	Society and Museum		Email: sdrogers@willapabay.org
Kindra Galan	Centro Integral Educativo Latino de Olympia (CIELO)	Educational Services	Phone: 360-709-0931 Email: kindragalan.cieloproject@gmail.com
*Open		Title II Adult Basic Education	
*Open		Labor and Industries	
*Open		Department of Services For the Blind	
*Open		Carl Perkins	
*Open		Youth Build	



STAFF MEMORANDUM

TO: PacMtn Executive Finance Committee

FROM: Cheryl B. Fambles, CEO

SUBJECT: Discussion Only--PacMtn WorkSource Requirements and Oversight

DATE: August 3, 2018

Background

Federal workforce legislation, Workforce Innovation and Opportunity Act of 2014, establishes a very complex and complicated set of activities and relationships in the governance of the local workforce system. Because the American Job Center Network/One-Stop system, known as WorkSource in WA is the primary delivery system for services it has its own specific set of requirements which are similarly complicated. This Memo will provide an overview of the primary governance activities and documents for WorkSource. The Consortium will hear from three individuals who will describe various facets of their responsibility and respond to questions.

Corinne Daffern, Associate Director overseeing Adult, Dislocated and Youth direct service activities in the One-Stop WorkSource will describe the interrelationships between parties and the role of the Council to carry out the work.

WORC (WorkSource Operations Regional Collaborative) Member David Schaffert and Steve Perry, WorkSource Systems Manager will provide an overview of the responsibilities of the One-Stop operator, current initiatives and specific challenges.

Cheryl Heywood, WDC Board Member and Taskforce Lead for the One-Stop Ad-Hoc Taskforce will share the Taskforce role and work to date.

Discussion

Beyond operations and service to the dual customer (job seeker and business) there are a number of key actions PacMtn must take in relationship to WorkSource:

- a) **Procure a One-Stop Operator:** The Workforce Innovation and Opportunity Act sets the general expectation that Local Workforce Development Councils will conduct open and competitive procurement processes to designate the One-stop Operator. The activities of the Operator are identified in the Act itself and the provider is accountable to the Board. Employment Security Regional Director, PacMtn CEO and Thurston Chamber CEO have combined forces to form the WorkSource Operations Regional Collaborative (WORC). They execute an agreement between the parties to carry out the duties of the One-Stop Operator.



The WORC hired a Systems Manager to carry out the day-to-day duties. This innovative public private partnership creates shared responsibility and a unique leadership perspective that will enhance customer service, innovation and performance.

- b) **Certify WorkSource:** Title I of WIOA requires the State Workforce Development Board (SWDB), in consultation with local Chief Elected Officials and Local Workforce Development Boards (LWDBs), to establish criteria and procedures to be used to evaluate and certify one-stop sites for effectiveness, including customer satisfaction, physical and programmatic accessibility, and continuous improvement. Certification also ensures that WorkSource services and resources are meeting Federal and State requirements around basic, individual and business services provided to customers. All sites (Center, Affiliate and Connection) must provide some level of basic career services. WorkSource Centers and Affiliates must be able to provide access to additional Individualized Career Services and Business Services to meet the individual needs of businesses and job seekers. LWDBs must certify one-stop sites in order to receive one-stop infrastructure funds. In Washington, LWDBs certify three types of one-stop sites: comprehensive sites, affiliated sites and connection sites. PacMtn has Provisionally Certified the following WorkSources and each are working toward full certification.

WorkSource Center—Thurston County

WorkSource Affiliate—Lewis County

WorkSource Affiliate—Mason County

WorkSource Affiliate—Grays Harbor County

WorkSource Connection Site—Long Beach CSO--DSHS

WorkSource Connection Site—South Bend CSO--DSHS

WorkSource Connection Site—Timberland Regional Library (27 sites)

WorkSource Connection Site—North Mason Resources

- c) **Execute a Memorandum of Understanding (MOU) and Infrastructure Funding Agreement (IFA):** As required under WIOA the Memorandum of Understanding (MOU) defines the roles and responsibilities of each partner for the operation of the One-Stop delivery system in Washington State. WIOA requires that each Local Workforce Development Council, with the agreement of the Area's Chief Elected Official, develop and enter into a MOU between the local board and the one-stop partners, with all the entities that serve as partners in the one-stop service delivery system that operates in each LWDB's local area. The MOU must, at a minimum, describe:
- Services to be provided,
 - Agreement on how the cost of system services and operations will be funded,
 - Methods of One-Stop referral between partners,
 - Strategies to meet the needs of individuals with barriers to employment,
 - MOU duration and amendment procedures,



- Assurances that the MOU will be reviewed, and if substantial changes have occurred, renewed, at least once every 3-year period.
- Other provisions, consistent with WIOA, signatories determine to be appropriate.

The IFA-Infrastructure Funding Agreement becomes part of the MOU and will address WorkSource One-Stop Infrastructure costs—costs necessary for the general operation of the One-Stop Center and its Affiliates. These include:

- Facility costs such as rent
- Costs of utilities and maintenance
- Equipment (including assistive technology for individuals with disabilities)
- Technology to facilitate access to the One-Stop Center. Including technology used for outreach activities.

Pursuant to federal law and state policy we submitted a fully signed MOU with the Infrastructure Funding Agreement by December 31, 2017. The first IFA agreement was for a 6-month duration, from January 1 through June 30, 2018. The next IFA term will be for PY 18, ending June 2019. That document is out for signature amongst the partners and will be submitted to the State Workforce Board the end of July.

WDC Board Structure and Accountability of WorkSource

WIOA passage underscored the role local workforce councils have in the oversight of the local system. While much of the actual workload and responsibility falls to the CEO and her staff, the contracted services of the WIOA service providers and the One-Stop Operator the Board also must stay apprised of and support the activities of WorkSource.

PacMtn Board has created via charter, the One-Stop Operations Ad-Hoc Taskforce. Membership includes both Board Members, WorkSource partners and interested community members. As the Taskforce Leader, Cheryl Heywood also sits on the Executive Finance Committee. This Committee reviews documents, advises process and ensures the wishes of the Board are upheld. Meetings are held monthly to ensure improvements in service delivery throughout the One-Stop System. Discussions focus on systemic changes that will impact the partnership, financially and otherwise, especially core and required partners called out in WIOA. Cheryl Heywood keeps the Executive Finance and full Board informed on committee tasks and recommendations.

Summary

PacMtn is attentive to its responsibilities for the oversight of WorkSource as an important resource for both community members and businesses. We have developed innovative and thoughtful ways for the partnership to deliver quality services for the region.

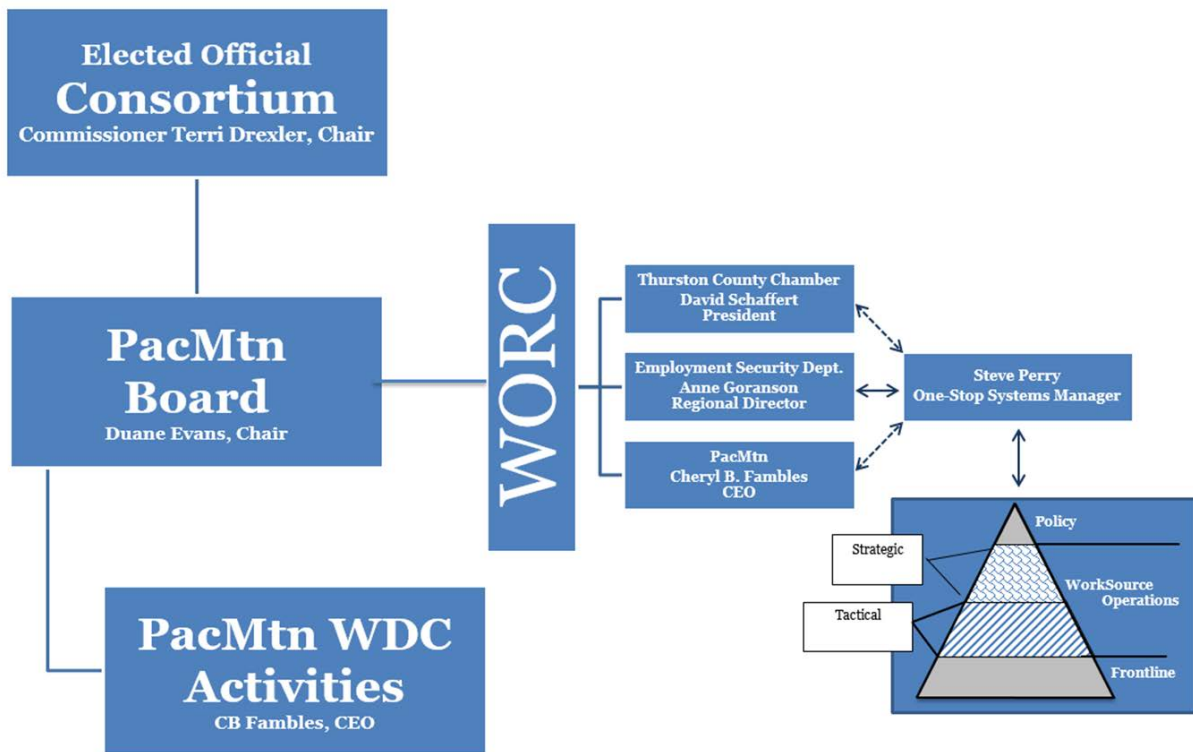
What is the One-Stop Operator

- A set of roles and responsibilities prescribed by Workforce Innovation and Opportunity Act (WIOA) to coordinate service delivery of participating one-stop partners and service providers.

Attachment C



WorkSource Operations Regional Collaborative (WORC)



Who is the One-Stop Operator in Pacific Mountain

- Pacific Mountain WDC formed a collaborative to oversee the WorkSource system.
- Name of the collaborative – WorkSource Operations Regional Collaborative (WORC)
- Members of the collaborative include Thurston County Chamber Executive, Employment Security Dept. Southwest Regional Director, and the CEO of PacMtn WDC.
- WORC hired a WorkSource Systems Manager to implement WIOA and PacMtn’s vision for the area.

Responsibilities of the One-Stop Operator

- Facilitate integrated partnerships that seamlessly incorporate services for customers served by multiple program partners.
- Develop and implement operational policies that reflect an integrated system of performance, communication, and case management.
- Organizes and integrates services by function (rather than by program), when permitted by a program's authorizing statute, as appropriate.
- Establish a culture of continuous improvement and systems to evaluate effectiveness.
- Ensure staff are trained and equipped with skills and knowledge to provide superior services.

Continuous quality improvement

Pacific Mountain WDC is using the WorkSource certification to focus broad attention on continuous quality improvement, as prescribed by WIOA.

WORC identified five areas for improvement:

1. Shared oversight and decision-making
2. Elevate business as a primary customer of system partners
3. Professional development to ensure staff have competencies to provide excellent service
4. Develop a robust voice of the customer strategy
5. Integrated Service Delivery

Current initiatives, status & specific challenges

- On track
- Behind schedule or at risk
- Not started or major setback

Quality Improvement Plan – Develop & implement a quality improvement plan that 1) addresses findings of the certification review committee, 2) builds the framework through which executive priorities can be achieved, and 3) aligns & leverages resources to achieve the vision of WIOA.

Activities	Timeline	Status	Progress, Milestones, Challenges
Develop a quality improvement plan to address priorities noted in certification findings: <ul style="list-style-type: none"> Increase shared responsibility & decision-making across the partnership Elevate business as a primary customer Implement integrated service delivery Develop more authentic mechanisms to be led by voice of the customer Create a professional development system that ensures staff have and can demonstrate contemporary workforce skills. 	Nov. 2017 to Oct. 2018	<div style="background-color: #4F7942; width: 100%; height: 100%;"></div>	Plan developed, submitted and approved – March 2018. Implementation in process. 6 initiatives in process: <ul style="list-style-type: none"> - Develop operational leadership model to facilitate shared responsibility and deploy QI plan - Hours of operation altered to support QI teams and professional development - Workshop created in Grays Harbor - Phase 1 SOPs under development for frontend customer flow - Service excellence document under development <ul style="list-style-type: none"> o Interviews & focus groups in process - Business services future state in process 3 initiatives under development: <ul style="list-style-type: none"> - Phase 2 SOPs for frontend customer flow - Increase effectiveness of workshops by expanding use of technology & lab (hands on) classes - Expand partner coordinator model to include supervisors & lead staff - Build professional development training system Challenges: <ul style="list-style-type: none"> - Lack of goal alignment / competing priorities pose risk & require increased effort to achieve goals - Lack of consistency in communication across onsite partnership - Managing multiple improvement teams / tracking & reporting - Expanding AJC network to include Titles II & IV - Defining <u>PacMtn</u> ISD model

What is WorkSource

- Partnership of state, local and nonprofit agencies.
- Access services electronically or through a network of more than 60 locations.
- Last year, WorkSource helped 170,000 workers and nearly 5,600 employers.
- Studies show that people who use WorkSource services find work faster and earn more money.

One-Stop vs. One-Stop Operator, vs. One-Stop and Operations Committee

- One-Stop – is called WorkSource in Washington State. They are part of the national American Job Center network
- The One-Stop – Operator is a set of roles and requirements described in workforce legislation (WIOA) to provide oversight, direction and accountabilities for WorkSource partners.
- The One-Stop and Operations Committee – is WDC taskforce that provides recommendations and policy guidance for WorkSource.