

## **CEO HIGHLIGHTS**

September 2018

#### **Board Member Activities and Alerts**

**Upcoming opportunities for individual communities...**most of what PacMtn does is regional, serving all 5 counties. The Board has confirmed two specific pots of funding available for individual community workforce solutions. 1) Through the **Community Outreach Fund** Board Members have direct access to up to \$2500 for sponsorship of local activities that are aligned with the PacMtn mission and promote localize workforce solutions and opportunities. Contact Vanessa for an application. 2) **High Impact Community Grants** provide community based organizations small funds for youth work-based learning experiences tied to specific industry sectors and employers. Watch for the announcement in October and share it broadly with those in your community who might be interested.

**PacMtn Year Ahead Planning Schedule**...The Schedule was discussed with the Executive Finance Committee and is attached here to give Members an idea of the various types of major actions and activities in the coming program year. Some of these items would have Board involvement or may be talked about in the community so we wanted you to have some notice. Suggestions, feedback and any other thoughts about this list is encouraged.

**Committees and Task Forces**...Take a look at the attachment to familiarize yourself with some of the most important work the Board does. If you have not made a workgroup selection and/or we have improperly categorized your assignment, please speak with Vanessa.

**WorkSource Safety Committee**...reminds us if you see the blue light flashing that is a *signal to harbor in place.* Safe rooms are designated at the corners of each of the floors. As usual, fire alarms flash red and audible signals to vacate the building using the stairwells.

#### **Program News**

**OURR Alliance**...Opioid Use Reduction & Recovery Alliance is PacMtn's project to provide workforce services for those impacted by the opioid crisis. Our primary partner is CHOICE Regional Health Network, but there will be many others. We will plan a more comprehensive presentation for the Board in the coming months. See the attached Overview.

**WA State Military Transition Strategic Plan...**The Governor's Transition Council End of Year Report is attached. Camo2Commerce was a large player in the work and success of the Council—initiating and supporting efforts.

#### **Upcoming Events**

**TEDx in Tacoma** on November 16th ... PacMtn's very own Camo2Commerce will sponsor the hosting of a TEDx event in Tacoma! <u>**#TEDxTacoma2018**</u> will be held at the American Lake Conference Center on Joint Base Lewis McChord, and the theme will be "Transitions: Bridging the Gap" Tickets are available! Let us know if you want to attend.



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**2018 Regional Economic Forecast and Expo** Thursday, December 6, 2018 at the Little Creek Casino, in Shelton, WA ... This exciting one-day event focuses on addressing the future technologies coming to our businesses that affect our economy through automation and innovation. The event is planned by the 5 EDC of the region. Let Vanessa know if you want to sit at the PacMtn table. <u>http://www.thurstonedc.com/event/regional-economic-forecast-innovation-expo/</u>

**2018 Career Day Nov 14, 2018** @ **Washington State Fairgrounds**...This event brings over 2000 high school students from Pierce, King and Thurston counties to the Washington State Fairgrounds to increase awareness of the variety of opportunities available in construction, utilities, manufacturing and transportation. Students learn about these industries through interactive exhibits, hands on activities and opportunities for connections between students, employers, colleges and apprenticeships. This year PacMtn is both a sponsor and will provide fiscal administrative support.

#### **Changing Lives**

**Executive Leadership Team Members welcome new babies...** Bridget and Corinne both added new family members this summer. All are well. Bridget has returned to work part-time and sometimes even with Genevieve in tow! Corinne's little Kemper entered the world yesterday and she will return November 1.

**Connie** moved across the country to change her life. She was co-enrolled in the WIOA Adult and Community Jobs programs. She originally applied for a job in the shellfish industry, because she thought manual labor was all she could do. She didn't get hired, but when her case manager asked her what kind of work she *really* wanted to do and why she responded *healthcare*. It never occurred to her that she could have such a career. The program helped her register for classes at a local care facility to obtain her NAC license. We provided assistance with registration fees, scrubs, shoes, and equipment needed for training. She completed training and was immediately hired full-time. We helped her to quickly get her Washington Driver's License back so that she could drive to work on the schedule required. Excited about her future in healthcare, she plans to enroll in college to get her degree in medical administration!

**John** had not worked in 4 years. Injured in his last job, receiving \$198 per month plus food stamps, he and his wife were staying with his mom. His previous occupation was installing cable where he barely made enough to survive. Initially, he didn't want to apply to the WIOA program, but with his wife's support, he agreed that it was the right thing to do for him and his family. Within a week, his emotional state and confidence started to improve. The program helped him learn about occupations that he could physically do, including driving truck. We helped pay for CDL training. After graduating, he learned that the jobs he applied for wanted someone with more experience, so the case manager met with an employer to discuss On the Job Training (OJT) that offers a 3 month wage subsidy for the employer. They agreed and he started at \$15.00 per hour.



# 2018-2019 Year Ahead Planning Schedule Version 3 September 2018

Month	Specific and Special WDC Activities
August	
	Career Connect Learning Contract Activities
	Recruit Systems Navigator Specialist & Define Work Plan
	AmeriCorps Recruit & Hire
September	
	Nancie Payne Business Excellence Award
	Business and Sector Engagement Task Force Fall Meeting
	Initiate Opioid Grant Activities including Contracts
	3rd Fl WorkSource Office Suite Move
	Local Federal Performance Measures Adoption
	Local Strat Plan Update Submission
	Incumbent Worker Scholarship Action Plan
October	
	PY17 Budget Closeout
	WIOA Service Provider Procurement Determinations
	Youth/Targeted Populations Strategic Plan Review
	Recruit Youth/Targeted Populations Manager
	Camo2Commerce Closeout Process
	Updated Industry Cluster Study Action Plan
	High Impact Community Grants RFP
November	
	Board Retreat Planning
	State Auditor Visit
	MyJOB Renewal and Pre ETS Contract Discussions
	PY18 Final Budget
	Launch Future of Work Regional Priorities
	PREP Program Renewal
	WWA Conference
	WorkSource Collaborative (WORC) Strategic Planning Day
December	
	Future of Work Expo
	Year-End WDC Board Celebration
	Lewis County WorkSource Move
	Launch PEPPY: Vulnerable Youth Work Experience



January 2019	ESD Monitoring Commerce Community Jobs Grant Application Initiate Industry Cluster Study WDC Board Retreat
February 2019	Regional Marketing and Branding Plan ESD—MIS System Upgrades and Training Initiate "PacMtn for Dummies—Understanding the Basics" Guide
March 2019	NAWB Conference BaSE Forum: Content TBD Inter-agency Data Guru Gathering WorkSource Certification Approvals: Provisional to Fully Certified
April 2019	Late April Budget Workshop Confirm Board Performance Dash Board
May 2019	
June 2019	PY19 Budget Adoption



### PacMtn Committee Charter Summaries and Memberships

#### **Executive Finance Committee**

**Charter Summary:** The purpose of the EFC is to direct and manage the Board activities, as well as, development of financial policies and budgets of PacMtn WDC. Membership of this Committee is limited to WDC Board Members who are:

- 1. Board Officers
- 2. Standing Committee Chairs
- 3. Ad-Hoc Taskforce Leaders
- 4. Board Chair appointments needed to balance county representation, business leadership or particular expertise desired.

The duties are:

- 1. Act on appropriate fiscal and/or policy issues on the behalf of PacMtn WDC.
- 2. Act on behalf of the full council between regularly scheduled Council meetings.
- 3. Recruit, select and hire the Chief Executive Officer.
- 4. Establish accountabilities and conduct an annual evaluation of the Chief Executive Officer,
- 5. Develop the Agreement between the Pacific Mountain Workforce Consortium and PacMtn WDC for approval by PacMtn WDC.
- 6. Recommend policies related to the business practices of PacMtn WDC to the Board.
- 7. Develop an annual budget for PacMtn WDC; to be approved by the Board and Consortium.
- 8. Monitor the cash flow and budget status and propose budget amendments, as needed.
- 9. Oversee the annual financial audit of PacMtn WDC.
- 10. Ensure PacMtn WDC is adequately meeting and performing the 13 established duties of federal law (WIOA).

<u></u> ,		
Duane Evans	Port Blakely US Forestry	Board Chair
Dr. Jim Minkler	Grays Harbor College	<b>Representing Grays Harbor</b>
Cheryl Heywood	Timberland Regional Library	One-Stop Taskforce Leader
David Schaffert	Thurston County Chamber	Co-Committee Lead
Kairie Pierce	WA State Labor Council	Co-Committee Lead
		Targeted Populations and Youth
Derek Epps	Seattle Shellfish	<b>Business Representative</b>
Terri Drexler	Mason County Commissioner	Consortium Chair, Ex-Officio

#### **One Stop & Operations Committee**

**Charter Summary:** The One Stop & Program Operations Committee provides recommendation and policy guidance for the One-Stop System and activities related to workforce service delivery and programs. The Committee will ensure recommendations are vetted among subcommittee members and interested stakeholders, inform the Board of its progress at monthly Executive Finance Committee meetings, and strive for consensus recommendations among Task Forces members but provide minority position information, if unanimous consent is not achieved.

Staff Support: Corinne Daffern

#### **Membership:**

Leader: Cheryl Heywood, TRL

**Member Name** Organization Lucas Rucks **Grays Harbor College** Anne Goranson WA State Employment Security Peter Lahmann Western WA Apprenticeship Jim Kenney **Goodwill Industries** Pam Grindstaff Retired **Don Chalmers** Sparrowhawk Consulting **Paul Vertrees DSHS-** Division of Vocational Rehab **Yvonne Rivera DSHS**, Community Services Office **Chuck Forster** Agnes Balassa Solutions, LLC **Agnes Balassa Solutions, LLC Agnes Balassa Career Path Services** Kayci Loftus **Catherine Forte** DVR **Allison Grubs Timberland Regional Library** WorkSource **Steve Perry Cindy Murray** DVR Wil Yeager ResCare Sytease Geib **Thurston County Chamber of Commerce** Norton Sweet **Employment Security Department Jaclyn Gilley Career Path Services Steve Rogers** Pacific County Historical Society & Museum Kindra Galan Centro Integral Educativo Latino de Olympia (CIELO) \*Open \*Open \*Open \*Open

#### **Targeted Populations and Youth Committee**

**Charter Summary**: The purpose of the Targeted Populations and Youth Committee is to direct and advise on activities that expand access to workforce services for youth and targeted/specialized populations, while demonstrating the value of these populations to business, labor and industry. The committee makes data-informed decisions and collaborates with key stakeholders to make recommendations to the PacMtn Workforce Development Council on issues related to universal access.

Co-Leads: Kairie Pierce	Washington State Labor Council	
David Schaffert	Thurston County Chamber	
Senior Staff: Stacey Anderson		
David Charles	DSHS/Rehabilitation Administration	
Mike Hickman	ESD 113	
Bob Hitt	Toad Hill Cranberry Farms	
Jen Carroll	Job Corps	
Pam Stoutenburg	Morningside	
Jason Reed	DSHS	
Hillary Soens	YWCA	
Lindsay Taylor	Job Corps	
Catherine Fort	DSHS	
Christina Riley	NW Laborer Training Trust	
Darius Slade	DSHSJRA	
Jim Kenney	Goodwill	
Laura Ozios-Townsend	Services for the Blind	
Kehli Kealy	SPSCC	
Jonathan Pfleger	Morningside	
Shelly Willis	Family Education and Support Center	
Kris Blum	New Market Skills Center	
Jo'el Roth	Global Connections To Employment	
Alysha Boysen	Youth Representative	
Wil Yeager	ResCare Youth Services	
John Hurd	Lakeside Industries	

#### **Business and Sector Engagement (BaSE)**

#### **Charter Summary:**

The Business and Sector Engagement (BaSE) Ad-Hoc Taskforce provides recommendations and guidance of the initiatives specific to industry and employer services. This group functions more like an advisory council vs an ongoing. Their feedback will be directly sought for matters related to One-Stop, Program and Special Populations. They will sponsor gatherings like the Labor Market Data Workshop and oversee the development of the Industry Cluster Study elements. The focus will be on continuous improvement to accomplish the three fundamental goals for the region's workforce development system:

- 1. Engagement of employers, including small employers and employers in in-demand industry sectors and occupations, in workforce development programs.
- 2. Develop a dynamic workforce development system that meets the needs of businesses in the local area.
- 3. Better coordinate between workforce development and economic development programs.

Member Name	Organization
Taskforce Leader	TBD
Sean Murphy	Senior Staff
Dru Garson	Greater Grays Harbor Inc.
Michael Cade	Thurston County Economic Development Council
Alissa Shay	Port of Grays Harbor
Bob Guenther	Thurston, Lewis, Mason Central Labor Council
Duane Evans	Port Blakely Tree Farms, L.P.
Nancy Estergard	Grays Harbor College
Sytease Geib	Thurston County Chamber
Jacquelin Earley	Sierra Pacific Industries
Jennifer Baria	Mason County EDC
Jim Sayce	Pacific County EDC
Open	WDC Board Member
Open	WDC Board Member
Open	WDC Board Member
Open	Community Members and Organizations
Open	Community Members and Organizations
Open	Community Members and Organizations

#### \*\*NEW\*\*Adult Basic Education & Literacy (ABEL)

**Charter Summary:** The Adult Basic Education & Literacy (ABEL) Task Force provides recommendations on collaboration opportunities and alignment of services with the WorkSource system to meet the employability needs of its diverse client base. As appropriate, ensure members afforded opportunity for review and engagement of significant agency and WorkSource recommendations. The task force also informs the Board of its progress at monthly Executive Finance Committee meetings and ensures the training and placement needs of the clients are identified and client referral of needs, goals, skills and barriers to education and employability.

Taskforce Leader: TBD				
Senior Staff: Corinne Daffern				
Kathy Hoover	SPSCC			
Elaine Williams	Olympic College			
Diane Smith	Grays Harbor College			
Jon Kerr	State Board for Community Technical Colleges			
Kelli Bloomstrom	Centralia Community College			
Jenny Blumenstein	Sound Learning			
Troy Goracke	Policy Advocate			
Teresa McDermott	Olympic College			
Dawn Murphy	SPSCC			
Steve Perry	Employment Security Dept.			
Open	WDC Board Member			
Open	WDC Board Member			
Open	WDC Board Member			
Open	Community Members and Organizations			
Open	<b>Community Members and Organizations</b>			
Open	Community Members and Organizations			

#### CORE STRATEGY #1: DEVELOP AN AMERICAN JOB CENTER / WORKSOURCE AFFILIATE SITE AT JBLM.

<u>Goal</u>: Serve as a successful demonstration project for other potential sites at military installations throughout Washington and the United States.

#### **OBJECTIVE A: ESTABLISH CENTER AND SUBMIT AFFILIATE SITE APPLICATION.**

**COMPLETED** The interim site application was submitted in Spring 2017, and approved in June. Partners moved into the Hawk Transition Center, and 'WorkSource JBLM' became operational in July 2017. While the Operations Team began establishing business processes and serving customers, The Leadership Team developed an application for full certification. The full application was submitted in March 2018, and approved by Workforce Central on June 22, 2018. Center partners continue to refine business processes and conduct strategic planning.

#### **OBJECTIVE B: CREATE A CATALOG OF WSMTC PARTNER SERVICES.**

TRANSFERREDWSMTC partners collated existing catalogs, identified required data elements,<br/>and discussed information sharing platforms. Results will be shared with the<br/>WorkSource JBLM Operations Team to determine next steps. Additionally, ESD<br/>will arrange WorkSourceWA.com labor market tool information sessions.

#### **OBJECTIVE C: MARKET WIOA SUPPORT SERVICES.**

**COMPLETED** WSMTC partners developed a brief informational video describing Workforce Innovation and Opportunity Act (WIOA) basic and individualized services available at WorkSource JBLM. Target audience is new staff and non-traditional workforce development partners associated with the affiliate site. The video was published on the WDVA website, and shared with WSMTC partners.

#### CORE STRATEGY #2: CONDUCT OUTREACH WITH MILITARY LEADERSHIP AND CAREER COUNSELORS.

<u>Goal(s)</u>: Engage both new command staff and NCO's responsible for retention and career counseling in transition support. Integrate transition and retention efforts.

#### **OBJECTIVE D: PRODUCE SHORT BRIEFINGS FOR NEW OFFICERS AND CAREER COUNSELORS.**

**COMPLETED** WSMTC partners briefed new JBLM Career Counselors (Retention NCO's / Focal Point Advisors) on WorkSource JBLM services and coordinated support for military retention. Focal Point Advisors were advised to direct further questions and staff to the SFL-TAP and WorkSource JBLM at the Hawk Transition Center. Partners have begun outreach to spouses through JBLM Family Services (now also located at Hawk Transition Center), and WDVA has hired a retired Command Sergeant Major to partner with base programs on outreach and networking.

#### **OBJECTIVE E:** MARKET VIE-25 AND OTHER HIGHER EDUCATION RESOURCES.

**COMPLETED** WSMTC partners secured a full-time VIE-25 (Veterans Industry Education 25) Navigator located at WorkSource JBLM funded by SBCTC. Higher education partners continue to network and collaborate with staff and leadership at the Stone Education Center and USO to market and tailor education offerings to currently serving and transitioning service members.

#### CORE STRATEGY #3: DEVELOP EDUCATIONAL & NETWORKING RESOURCES FOR VETERAN ENTREPRENEURS.

<u>Goal</u>: Re-establish WSMTC's in supporting veteran-owned business startups.

OBJECTIVE F: DEVELOP EDUCATIONAL & NETWORKING RESOURCES FOR VETERAN ENTREPRENEURS. COMPLETED WSMTC partners developed a roadmap of entrepreneurship stages and resources, and established a virtual information sharing network for veteran entrepreneurs to find and provide peer mentorship. Business Impact NW is delivering SBA'S 'Boots 2 Business' orientation to prospective entrepreneurs as part of SFL-TAP, and Bunker Labs now offers a 'Launch Lab' intensive 12-week training program. Additionally, WeWork is providing 6 months of free office space to Launch Lab participants.

PACMTN	PacMtn – Opioid Use Reduction & Recovery Alliance Overview
Grant Proposal	National Health Emergency (NHE) Demonstration Grant to Address the Opioid Crisis (TEGL 12-17)
Grant Term	July 2018 through June 2020
Grant Service Area	PacMtn WDC: Thurston, Mason, Grays Harbor, Pacific and Lewis Counties
Funding Anticipated	\$2.4 M
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#### Grant Synopsis

Washington State faces an ongoing health crisis stemming from widespread abuse and addiction to prescription and illicit opioids. Washington has implemented initiatives to address the prevention, intervention, and treatment of opioid misuse and abuse, including institution of groundbreaking State guidelines for opioid usage in chronic pain treatment, creation of a Statewide Opioid Response Plan, issuance of Governor Inslee's Executive Order 16-09 to implement the Plan, and co-sponsorship of the National Governors Association Compact to Fight Opioid Addiction.

Demonstration Grant funding will build scalable, replicable models that directly address the economic and workforce impacts associated with opioid misuse through new interventions and innovative strategies. Two Workforce Development Areas (WDAs) with strong community partnerships will develop pilot programs that target individuals impacted by this crisis; programs will provide training and support to job seekers and incumbent workers while building a cadre of skilled workers who can impact the causes and treatment of the opioid crisis. Successful practices, programs, and resulting outcomes will be shared with Washington's remaining WDAs as they work toward implementing similar opioid crisis response plans.

PacMtn Areas of Focus:

- Alignment of workforce services with those currently being offered by health and social services
- Grow the number of service providers, especially certified Peer Recovery Counselors
- System cross training between: workforce, social, and health services

#### Service Delivery Strategies

**PacMtn's** initiative is locally-based, close to individuals, and carried out primarily by trusted community-based organizations. PacMtn will provide workforce services in collaboration with, and embedded in, the community agencies that serve high-risk opioid affected populations including homeless youth and adults, youth under the care of state juvenile rehabilitation facilities, adults in and out of county jails, mothers addicted while pregnant, and individuals with mental health challenges.

Each of the community partners has designed and will implement a customized program to include the elements of employment preparation and workforce services described above. The introduction of workforce skills in a central, known, and trusted place where opioid impacted individuals are receiving other services will promote credibility and efficiency. Services will be introduced concurrently with the other wrap-around services and delivered when individuals are ready and stabilized. This integration of services is an essential part of the design of both regions and will prepare individuals to enter the workforce with skills, self-awareness, and a sense of purpose critical for both recovery and success.

#### **Proposed Outcomes**

Example of Proposed Outcomes could include:

- How many youth and adults are served
- Number of work-experiences, On-the-Job placements and unsubsidized employment placements
- Number of hours-type of training and specific vocational credentials i.e. Recovery Peer Counselors
- Wages earned
- Number of individuals applying, interviewing and being accepted into apprenticeship programs

#### **Proposed Partners**

- PacMtn Workforce Council—Lead Agency and Regional Coordinating Entity
- CHOICE Regional Health Network
- Other Anticipated Community Partnerships to be determined through Request for Proposals Process

#### **Primary Contacts**

PacMtn Workforce Development Council

Cheryl Fambles <u>Cheryl@PacMtn.org</u> 360-570-4240
Sean Murphy <u>Sean@PacMtn.org</u> 360-470-3162
Julie Baxter <u>JulieB@PacMtn.org</u> 360-470-6950

CHOICE Regional Health Network

- Christina Mitchell <u>mitchellc@crhn.org</u>
- Sara Rainer <u>rainers@crhn.org</u>

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