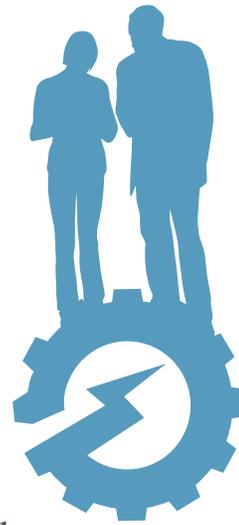


HIRING NOW!

Unemployment Insurance has 60+ openings.



The **POWER** *to* **HELP**

*It begins
with you.*

The Power to Help

At Employment Security, we believe in the Power to Help when people need it most. Due to layoffs and closures of some Washington businesses as a result of COVID-19, we need additional staff in our Claims Center operations. We are recruiting for a variety of positions - both permanent and non-permanent (temporary). If you have the drive to help others, it's perfect time to join our team. We encourage you to apply now!

MOST OF THE STAFF WE RECRUIT ARE FOR:

Triage Agent (UIS1):

You will provide customer service support to claimants who need information on our services, determining their needs, answering basic questions and triaging calls into the proper phone queue. **Salary \$34,128.00 - \$44,184.00**

Unemployment Insurance Specialist - Intake (UIS2):

You will provide assistance and problem resolution to claimants attempting to file Unemployment Insurance claims. Assist in resolving issues which may affect timely and accurate payments. **Salary \$37,464.00 - \$48,792.00**

Unemployment Insurance Specialist - Intake (UIS3):

You will assist claimants in filing UI claims and troubleshooting any issues that may arise, ensuring accuracy, efficiency, fairness and accessibility of unemployment insurance benefits. **Salary \$40,152.00 - \$52,536.00**

Unemployment Insurance Specialist - Adjudicator (UIS4):

You'll be relied upon for your thorough understanding of unemployment insurance law and policy. You will independently issue determinations that either allow or deny unemployment insurance benefits that involve separation issues such as quits, discharges, availability, suitability, fraud and routine over-payments. **Salary \$44,184.00 - \$57,948.00**



**Employment
Security
Department**
WASHINGTON STATE

Apply online at careers.wa.gov

**For more information, contact
Jeanette Nelson at 360-890-3785
HRRecruiting@esd.wa.gov**