HIRING NOW!

The Power to Help

The Employment Security Department is seeking additional full time, non-permanent staff to assist unemployed workers with their benefits claims. These virtual (remote) positions are available only to Washington state residents and will work within our unemployment benefits Claims Center.

In addition to meeting the qualifications, if you are bilingual or multi-lingual, you can earn an additional 5% salary premium. If you can speak, read and write fluently in any of the languages below, we strongly encourage you to apply!

Vietnamese • Spanish • Russian • Korean • Somali
Marshallese • Chuukese • Ukrainian

For more information or to apply for these positions, visit the ESD Jobs page to view the full description and details.

WE ARE RECRUITING FOR:

Unemployment Insurance Specialist - Intake (UIS2):
These positions process multiple types of unemployment-insurance claims. They supply information to help with decisions about monetary re-determinations and assist in resolving issues that may affect timely and accurate payments. Strong customer service skills are a must, as this position greets customers by telephone, determines their needs, assists with claim issues, answers questions and reopens claims. Salary $3,216.00 - $4,188.00 Monthly

Unemployment Insurance Specialist - Adjudicator (UIS4):
Adjudicators ensure accuracy, efficiency, fairness and accessibility of unemployment-insurance (UI) benefits for our customers. They have a thorough understanding of UI law and policy. They work independently, issuing determinations that allow or deny benefits that can involve separation issues and over-payments. Adjudicators advise claimants of final rights and responsibilities, and represent the agency in appeal hearings. Salary $3,792.00 - $4,974.00 Monthly

The Employment Security Department is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Language assistance services for limited English proficient individuals are available free of charge. Washington Relay Service: 711

Apply online at careers.wa.gov

For more information, contact Jeanette Nelson at jcnelson@esd.wa.gov