PACIFIC MOUNTAIN WORKFORCE PACMTN Development building community prosperity

CEO HIGHLIGHTS

March 2019

Board Member Activities and Alerts

BaSE (Business and Sector Engagement) Committee comprised of the EDC's and
PacMtn Staff met to discuss next steps with updating the Cluster Analysis report. A draft
RFP has been written, and will be released on Monday, March 11th. We expect a
final report to come in the first quarter of the new program year. As a part of the release,
PacMtn will work with the committee and the contractor to host a larger community meeting
to release the report, and to report out on additional data that impacts the future of our
regional workforce. The date is yet to be confirmed.

PacMtn also launched the **Future of Work – Employee Development Program**. Previously, this work was *incumbent worker training*. We have already started receiving requests, and have approved projects in all 5 of the counties. Over the month of March, staff and representatives from the Thurston Chamber, our B2B contractor, will be working to put the final pieces in place to enable employers to host their trainings—developing employees in ways that benefit them, the company, and the economy.

- Targeted Populations Committee will have a new senior staff support person beginning March 14. Jage Curl will meet with Kairie and David before Stacey fully retires and be in training over the next number of weeks to familiarize himself with his new areas of responsibility. He will be introduced at the March 28 Board Meeting.
- Adult Basic Education and Learning (ABEL) Committee needs a Leader and staff will be
 working with agencies and individuals in this community of practice to identify a person to sit
 on the Board. That same individual could lead ABEL or, it could be a different Board Member.
 Thoughts or discussion on who might be interested and appropriate should be shared with
 Cheryl or Corinne.

Please see the attached **Performance Targets** for 2018-2019 Title 1 Dislocated, Adult, and Youth Services. PacMtn has historically been a strong performer meeting all targets. The largest hurdle to date has been the MIS system debacles and a complete inability to have confidence in the data and to produce reports for the entities that have historically been required to achieve these outcomes. Direction from the State and Dept. of Labor has been limited on how the other partners who are now also held to this WDA-wide metric—DVR, ABE and Wagner Peyser, to name a few, will be managed in achievement of this metric. New players to the WIOA performance world are challenged even more. Over the next year, the Board will need a strategy as 2020 begins the year when performance may be tied to funding or other monitoring accountabilities.

PacMtn is continuing in an **appeal of Washington State Department of Commerce WorkFirst Request for Qualifications (RFQ).** They have deemed our application as ineligible for review for failure to submit a Notice of Intent by the due date of that specialized timeline. We met the overall submission timeline, but missed the extra hoop. We cited communication failures and lack of quality

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management of the process. We have held that contract nearly 20 years. They acknowledge Pacific Mountain as a valued contractor consistently providing high quality services to WorkFirst participants. We are continuing to ask consideration given that history of performance, but they have been to date unwilling, citing fairness to all who did follow the requirements. The contract represents \$1.6 million annually, with 6 impacted staff. The bid awards are to be announced March 15. We will keep the Board apprised of the outcome of the appeal and our negotiations.

Program News

The Future of Work Task Force is made up a wide range of stakeholders from the legislative branch, the executive branch, state agencies, community and technical colleges, workforce development councils, other education, non-profits, and the private sector. An initial report is now available http://www.wtb.wa.gov/Documents/FutureofWork2018Report.pdf. This group is addressing the issue that our talent pipeline development systems (education, training, supports) are designed for a different industrial economy. These systems must transform itself to align with transformations in the economy. "Futureproof" businesses and citizens prepare them to compete in any economy by seizing opportunities to reskill through a lifelong career pathway that is flexible/customizable.

January 15 South Sound Business ran a very positive article celebrating <u>"Camo2Commerce Program Ends but Impact Remains at JBLM"</u>.

PacMtn WDA was recognized for Outstanding Performance (for the quarter ending September 30, 2018). A letter from ESD states "strong performance on the outcomes shown below from your WIOA Title I grants and discretionary contracts. Please thank your entire team for the hard work and professionalism they put into making this happen!"

Outcome	Target	Actual	% of Target
WIOA Adult Employments	98	1,003	1023%
WIOA Adult Enrollments	150	1,330	887%
CCWA Comprehensive Internship	19	22	116%
CCWA Career Connected Learning	136	325	239%

This is the second year in a row the number have been so high. Much of this exceptionally high achievement is owing to the commitment to co-register individuals and to work together with other system partners located in the WorkSource.

Changing Lives

Recently the **Shelton McDonald's** tore down and rebuilt their store and the Mason team stepped up to meet and exceed their hiring needs. An ESD staff reached out to the Project Manager and referred the opportunity to the Business Solutions Coordinator. The Mason team handed out 100 applications and over the days of December 12, 13, 19 & 20 there were 93 interviews at the WorkSource center

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and 21 were hired. WorkSource also served as an orientation/training pickup site for the youth who were hired and 43% of those hired had engaged with WorkSource before and/or were in programs. For those not hired, the team discussed an outreach plan to recruit those job seekers to provide additional services.

Letter **applauding My JOB staff**..."In my position as Attendance Secretary at Green Hill Academic School, I have observed the MyJOB program in action on our campus. Instructors Immanuel Garraway and Camden Sahlinger have developed a good rapport with residents. I am impressed with the lessons, direction and encouragement they offer to students. The experience of writing a resume and cover letters is developing important skills for these young men. Thank you for your part in providing this excellent opportunity to our residents."

Shelton School hosts Construction Skills USA

https://drive.google.com/file/d/1Rk1E59 1zpcCh-AHWeR4eR47HZqVFqlx/view?usp=sharing



STATE OF WASHINGTON

WORKFORCE TRAINING AND EDUCATION COORDINATING BOARD

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05 October 2018

Cheryl Fambles
Chief Executive Officer
Pacific Mountain Workforce Development Council
150 Irving Street SW
Tumwater, WA 98512
(360) 704-3568
cheryl@pacmtn.org

Dear Cheryl Fambles,

This letter finalizes the agreed upon Program Year 2018 and 2019 Workforce Innovation and Opportunity Act (WIOA) performance targets for the Pacific Mountain Workforce Development Council in Washington. Following a review of the proportionate adjustment models based on a baseline of state-level performance targets, data supporting the proposed local performance targets, and subsequent discussions with State staffs and local area representatives, we are confirming the final performance targets as follows:

WIOA Adult

Performance Measure	2018 Proposed Target	2019 Proposed Target
Employment Rate 2 nd Quarter After Exit	66.2%	67.1%
Employment Rate 4 th Quarter After Exit	65.5%	66.4%
Median Earnings 2 nd Quarter After Exit	\$4,736	\$5,036
Credential Attainment Rate 2 nd Quarter After Exit	61.4%	63.4%

WIOA Dislocated Worker

Performance Measure	2018 Proposed Target	2019 Proposed Target
Employment Rate 2 nd Quarter After Exit	60.5%	61.3%
Employment Rate 4 th Quarter After Exit	57.9%	58.7%
Median Earnings 2 nd Quarter After Exit	\$6,094	\$6,444
Credential Attainment Rate 2 nd Quarter After Exit	64.8%	66.8%

WIOA Youth

Performance Measure	2018 Proposed Target	2019 Proposed Target
Employment Rate 2 nd Quarter After Exit	55.2%	56.1%
Employment Rate 4 th Quarter After Exit	52.1%	52.9%
Credential Attainment Rate 2 nd Quarter After Exit	51.7%	52.7%

Eleni Papadakis, Executive Director – Workforce Training and Education Coordinating Board

For any questions or concerns, please contact Dave Wallace at dave.wallace@wtb.wa.gov