

CEO HIGHLIGHTS

September 2019

Board Member Activities and Alerts

Key personnel coming and going at PacMtn....We found a terrific *Director of Finance and Administration*. Wilford Yeager joined us September 3. *My JOB Program Manager* Naomi Paige came aboard mid-July and she has been busy recruiting and filling positions in the MyJOB program as we expanded the professional positions directly involved with students at each of the facilities. Sean Murphy's departure leaves a big gap in competency in the organization. The *Associate Director of Strategic Engagement* has been posted and we remain hopeful we will find someone who can maintain the community profile and partnership momentum established by Sean. This revised role will also facilitate the organizational and professional development activities needed for sustaining the momentum. Since January 2019, 21 staff have been hired—14 in new positions necessitated by expansions in programming.

Program News

September 11 PacMtn was featured in the National Office of Families Assistance Technical Assistance Newsletter [TANF/WIOA Collaboration: Pacific Mountain Region, Washington](#). The article highlights integrated service delivery at WorkSource in PacMtn. It highlights the collaboration with state agencies and community partners for TANF customers based on their level of work readiness. Program staff take a client-centered, integrated service delivery approach to address the needs of high-barrier customers.

Providing **Future of Work (Incumbent Worker) Training** funds for employees allowed TVW to receive Drone Pilot Certification Training. Director of Development, Mike Gelder wrote "Three of the staff will be taking the training later this month and we should start seeing the results from that training almost immediately. This new skill will increase the capacity for these three staff members, but also for the whole organization. The accomplishment of the students was front page of the Thurston County VOICE magazine.

PacMtn hosted the second annual **Labor Market Trends** event September 11. The event drew 35 business and community members from the region to learn about the demographic changes and challenges, hear a progress update on the Targeted Industry Cluster Study and a presentation from policy staff at the State Board looking at the Future of Work and the impacts of automation and artificial intelligence. All materials are available on the PacMtn website.

Timberland Regional Library again stepped up its partnership with workforce development by translating the Rapid Response lay-off materials into Vietnamese. This was very helpful in the most recent plant closure of Lacey Ostrom Mushroom Farm. The factory will close end of December,

relocate east of the mountains, and directly impact 240 local jobs, many of whom speak Vietnamese. See attachment.

Mid July, the **Opioid Use Reduction & Recovery (OURL) Alliance** reports:

- Total Participants Served: 96
- Total Participants Exited to Employment: 22
- Completion of a **construction pre-apprenticeship training** for 8 incarcerated youth. Youth received OSHA, forklift, CPR/First Aid, and flagger certificates and are well-positioned to move into apprenticeship career pathways upon transitioning back to their communities.

In late August, Congressman Derek Kilmer came to Grays Harbor WorkSource on Employment Match Monday. He heard from employers and visited with job seekers. Across the street it was coincidentally the day of graduation for the DVR Summer Youth Internship Program at the ARC of Grays Harbor. The Congressman spoke to students and was first to congratulate their summer job accomplishments...for some this was a first paycheck.

This [article](#) on the MyJOB program and its partnership with Bates Technical College and the AJAC-Manufacturing Academy (Aerospace Joint Apprenticeship Council) appeared in Thurston Talk. It describes the amazing partnership PacMtn has with Berry Plastics in Tacoma. Berry Plastics would, for 12 weeks, be serving as trainers and mentors for MyJOB students, who are supervised by WA Juvenile Rehabilitation. These students are serving their sentences, learning of their career options, gaining important manufacturing and industrial skills, and practicing how to be quality employees. For Berry, the story began in early summer 2019, when the leadership team called a meeting with every staff member at their Tacoma plant. The company was preparing to bring these youth to serve in a pre-apprenticeship program and they wanted to give their employees a chance to ask questions.



MyJOB students sport their Manufacturing Academy gear and use industry equipment at Berry Plastics in Tacoma.

Stories of Lives Changed...

Military Transitions to Commercial Aviation... The hands-on training and lectures from the South Seattle College faculty were 100% necessary to master the skills required to pass your A&P exam. Without these in-class projects, workshops, and blocks of instruction, it would be near impossible to pass your A&P exam on the first attempt. Aviation related tours Tuesdays, Class on Wednesdays, and then 10-hour days Thursday through Saturday will most definitely take a great deal of your time. Combine that with studying at night and you've got yourself a full workweek of studying. I can honestly say that from this program alone, I have received 4 incredible job offers which otherwise would have been extremely difficult to obtain from outside the industry. My family and I are extremely grateful to have been given this opportunity that has guided us to a seamless transition out of the Army and into success!

Work-based learning makes a difference..."I am emailing you in regards to my internship at Magnolia Behavior Therapy and I wanted to let you know that this has been an incredible opportunity!! I have gained such valuable training and knowledge through this internship program that I would have otherwise not received. Some benefits of being an intern is that I have a much more flexible schedule to set up my own internship hours, I worked directly under the supervision of practicum students, and I received around 70 or so more job shadowing hours than a normal employee hired at Magnolia. I also will have completed the requirements for my college internship and will be graduating Spring Semester... Ultimately, I truly am grateful for the time and patience that you and everyone else involved in the Camo2Commerce program put into setting up this internship

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for me. I hope other soldiers can also take advantage of this amazing opportunity.” Following graduation she started full time work at Magnolia.

Perdió su empleo. ¿Qué hacer?

¡Podemos ayudarle!

- 1 Solicite beneficios de seguro de desempleo en www.esd.wa.gov/unemployment/UI-one-stop
- 2 Cree un perfil en www.WorkSourceWA.com, que tiene acceso a miles de plazas vacantes y muchas herramientas y recursos de orientación profesional
- 3 Visite WorkSource, donde le darán ayuda personalizada para su búsqueda de empleo: personalizar su hoja de vida, llenar solicitudes, y prepararse para las entrevistas
- 4 Visite la sucursal local de Timberland Regional Library más cercana, para beneficiarse con recursos gratuitos:
 - Obtener una tarjeta de la biblioteca (se necesita prueba de residencia)
 - Usar computadoras (pueden aplicarse restricciones)
 - Actualizar su hoja de vida y carta de presentación
 - Imprimir documentos (hasta 100 paginas por semana)
 - Acceso Wi-Fi de 6 a.m. a 12 p.m., los siete días de la semana
 - Reservar un salón para reunirse con su asesor o asesora WorkSource en uno de nuestros sitios de conexión de bibliotecas en la región de cinco condados de TRL
- 5 Visite TRL.org y seleccione la sección "Learn" para tener acceso a cursos en línea que ofrecen opciones de aprendizaje de calidad y a su propio ritmo, para su desarrollo personal y profesional



*WorkSource es un programa con igualdad de oportunidades.
Hay ayuda y servicios auxiliares disponibles para
discapacitados previa solicitud. Use Washington Relay 711.*

Bạn bị mất việc. Bạn không biết cần phải làm gì ? Chúng tôi có thể giúp!

- 1 Hãy đăng kí trợ cấp bảo hiểm thất nghiệp tại www.esd.wa.gov/unemployment/UI-one-stop
- 2 Tạo hồ sơ trực tuyến tại www.WorkSourceWA.com, nơi có hàng ngàn cơ hội việc làm và nhiều công cụ và tài liệu hướng dẫn kiếm việc làm.
- 3 Tìm đến văn phòng WorkSource để được hỗ trợ cá nhân trong việc tìm kiếm việc làm: tạo sơ yếu lý lịch, hoàn thành hồ sơ xin việc và chuẩn bị cho các cuộc phỏng vấn.
- 4 Tìm đến thư viện Timberland ở địa phương để nhận các tài liệu miễn phí
 - Tạo thẻ thư viện (có yêu cầu bằng chứng cư trú)
 - Sử dụng máy tính (có thể áp dụng một số hạn chế)
 - Cập nhật sơ yếu lý lịch và thư xin việc
 - In ấn (tối đa 100 trang 1 tuần)
 - Sử dụng Wi-Fi từ 6 giờ sáng đến nửa đêm, 7 ngày một tuần
 - Đăng ký trước để được gặp nhân viên cố vấn WorkSource tại một trong những địa điểm kết nối thư viện trong khu vực 5 quận của TRL.
- 5 Hãy truy cập trang web TRL.org và chọn nút Learn để xem thông tin về các khoá học trực tuyến. Có rất nhiều chương trình học chất lượng giúp ích cho sự phát triển cá nhân hoặc nghề nghiệp và bạn có thể điều chỉnh tiến độ học theo nhu cầu cá nhân.



*WorkSource là chương trình bình đẳng với tất cả mọi người.
Các thiết bị và dịch vụ hỗ trợ người khiếm thính sẽ được
cung cấp nếu có yêu cầu. Sử dụng chương trình Hỗ Trợ
Giao Tiếp Cho Người Khiếm Thính của bang Washington
(Washington Relay) 711.*

Lost your job. Now what?

We can help!

- 1 Apply for unemployment insurance benefits at www.esd.wa.gov/unemployment/UI-one-stop
- 2 Create an online profile at www.WorkSourceWA.com, which features thousands of job openings and a variety of career tools and resources
- 3 Go to a WorkSource Center to get personalized assistance with your job search: customize your resume, complete applications, and prepare for interviews
- 4 Go to your local Timberland Regional Library for free resources:
 - Get a library card (proof of residence required)
 - Use computers (restrictions may apply)
 - Update your resume and cover letter
 - Print (up to 100 pages per week)
 - Access Wi-Fi 6 a.m. to midnight, 7 days a week
 - Reserve a room to meet with your WorkSource advisor at one of our library connection sites in TRL's five-county region
- 5 Visit TRL.org and select Learn for online courses which offer quality, self-paced, learning options for personal and professional development



WorkSource is an equal opportunity program. Auxiliary aids and services are available upon request to individuals with disabilities. Use Washington Relay 711.